

Library Services & Technology Act

2002
LSTA



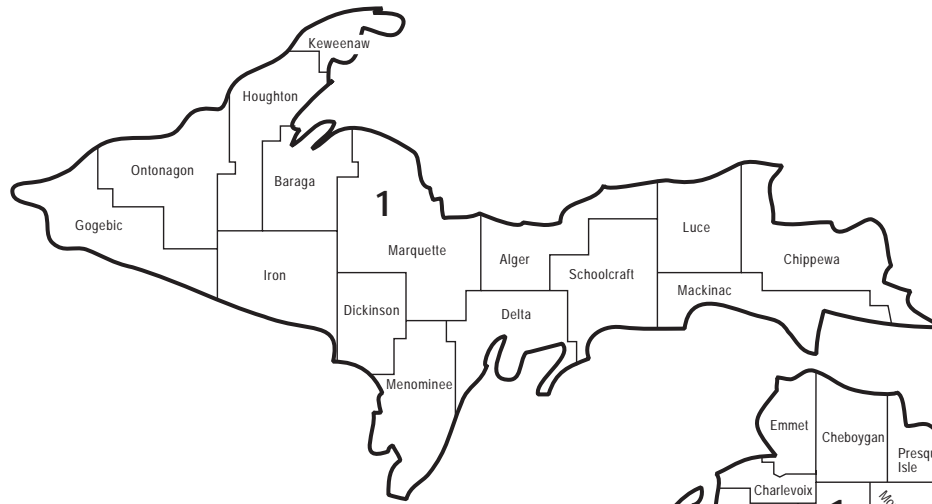
truth that flies up in the faces of them
who seek to tread it out. This order
therefore may prove a nursing mother
to sects, but I shall easily show how it
will be a step-dame to Truth: and first
by disabbling us to the maintenance
of what is known already.

VELL knows he who uses to
consider that our faith and
knowledge thrives by ex-
ercise, as well as our limbs
and complexion. Truth is compar'd in
Scripture to a streaming fountain; if
her waters flow not in a perpetual pro-
gression, they sick'n into a muddy pool
of conformity & tradition. A man may
be a heretick in the truth; and if he be
leave things only because his Pastor
says so, or the Assembly so determines,
without knowing other reason, though
his belief be true, yet the very truth he
holds, becomes that som would gladly
post off to another. There be, who
care of their Religion. There be, who
knows not that there be of Protestants
professors who live and dye in as
implicit faith, as any lay
petto. A wealthy man addi-
treasure and to his profits,
to be a traffick so en-
so many piddling ac-
mysteries he cannot
going upon that
he doe? Iain he
to be religious,
with his neigh-
therefore, & to
toyling, & to
or, to whose

care & credit he com-
mit the whole
managing of his religion
Divine of note & esteem
be. To him he adheres
whole ware-house of his religion
all the locks & keyes into his custody;
and indeed makes the very person of
that man his religion; esteems his as-
sociating with him a sufficient evi-
dence and commendatory of his reli-
gion. So that a man may say his re-
ligion is now no more within himself,
but is become a dividuall movable, as
goes and comes near him, according
as that good man frequents the house
He entertains him; gives him
feasts him, lodges him; praises him
comes home at night, praises him
ally sup't, & sumptuously la-
rises, is saluted, & after the
or some well spic'd bragu
breakfasted then he wa
appetite would have
green figs between B
saem, his Religion
eight, and leaves h
in the shop tradin
religion.

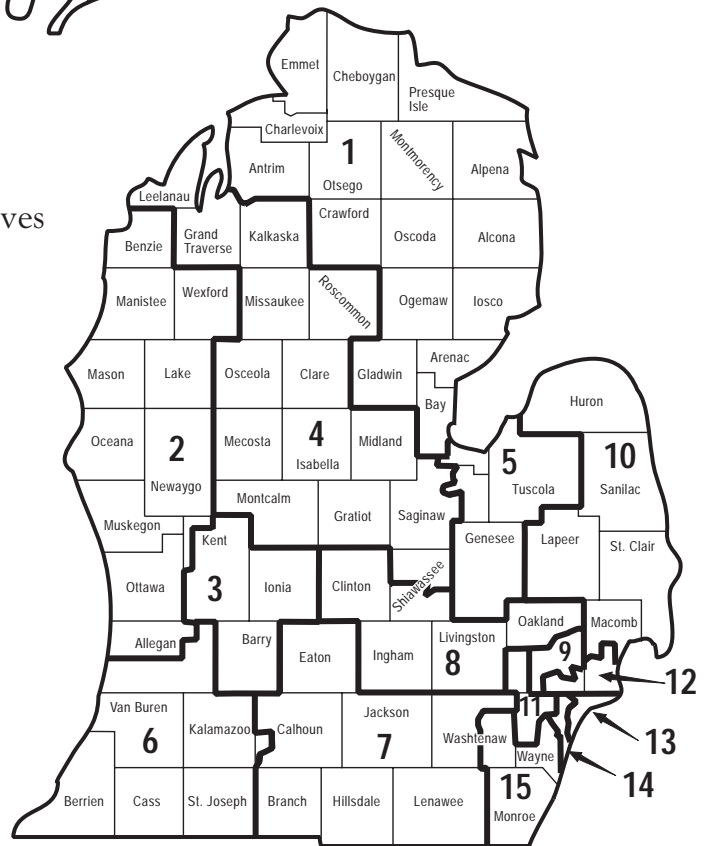
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U.S. Congressional Districts



United States Representatives

	District
Bart Stupak (D-Menominee)	1
Peter Hoekstra (R-Holland)	2
Vernon J. Ehlers (R-Grand Rapids)	3
Dave Camp (R-Midland)	4
Dale Kildee (D-Flint)	5
Fred Upton (R-St. Joseph)	6
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John Conyers, Jr. (D-Detroit)	14
John D. Dingell (D-Dearborn)	15



United States Senators

Carl Levin
(D-Detroit)

Debbie Stabenow
(D-Lansing)

Library Services & Technology Act

2002

LSTA

REPORT

Christie Pearson Brandau, State Librarian

Jolee Hamlin, LSTA Specialist
Casey Kremers and Sarah Lapshan, Editors

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Report for 2002 LSTA

Library Services & Technology Act

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The Library of Michigan is part of the Department of History, Arts and Libraries. Dedicated to enriching the quality of life for Michigan residents by providing access to information, preserving and promoting Michigan's heritage, and fostering cultural creativity, the department also includes the Mackinac Island State Park Commission, the Michigan Council for Arts and Cultural Affairs, the Michigan Film Office and the Michigan Historical Center.

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May 2003

Dear Members of Congress,

The Library Services and Technology Act (LSTA) provides invaluable resources to Michigan citizens. LSTA authorizes the single largest federal funding source for library service in Michigan and the *only* federal funding to Michigan libraries that serves *all* Michigan citizens. LSTA secures a wellspring of support for literacy, expanded learning services, access to information, and targeted library “services to persons having difficulty using a library and to underserved ... urban and rural communities, including children ... from families with incomes below the poverty line” (LSTA).

Libraries make countless and fundamental contributions to our society. Knowing where to begin in listing these contributions presents a difficult challenge! The myriad of benefits include:

- Being magical places for children! They open up new worlds and offer a safe place for imaginations to soar.
- Serving underprivileged families who cannot afford many books or the computers used for job searching and skill building. The impact of library service on such families is far-reaching and irrefutable.
- Fostering a genuine love and enthusiasm for reading, which is the foundation for a quality education. Education, in turn, provides the foundation for a successful and fulfilling life in a free and democratic society such as ours.
- Offering the basic and exciting service of lending books to citizens. Libraries serve as repositories for information, knowledge and culture.
- Promoting literacy. A literate population stimulates the growth and health of society by allowing for active participation in a representative democracy. Libraries are instrumental in literacy efforts throughout the country, and they help adults and children build the basic skills for lifelong learning.

These are only a few of the priceless benefits that libraries share with our citizens and our society! In Michigan, we are particularly enthused about building on existing collaboration among libraries and creating new coalitions between libraries and other organizations. A key way we are making this happen is through the Michigan eLibrary (MeL), an “anywhere, anytime, information gateway” that provides Michigan citizens with free digital access to hundreds of full-text magazines and newspapers, thousands of electronic books, dozens of databases and the “best of the Web” collection of Internet sites, selected by librarians with subject expertise.

Furthermore, in Michigan, we are designing a statewide resource-sharing network that will link all Michigan residents to the information they need, when they need it, and in the format they desire. Components of the system will include electronic delivery of full-text and digital resources, as well as physical delivery of materials that are not available in a digital format.

On behalf of librarians, library trustees, learners from all walks of life and, most importantly, the citizens whom we all serve, thank you for your continued support of the Library Services and Technology Act.

Regards,



Christie Pearson Brandau
State Librarian
Michigan

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Library of Michigan's **Mission**

The Library of Michigan promotes, advocates and consistently works to achieve the highest level of library service to the state of Michigan, its libraries and its residents.

Library of Michigan's **LSTA Program Goals for Michigan**

- Goal I:** Provide all Michigan residents statewide access to the widest possible range of information, library resources and services to advance and enhance their lives as workers, students, citizens, family members and lifelong learners.
- Goal II:** Increase equity of information access and library service by providing special assistance to areas of the state where library services are inadequate (underserved rural and urban communities), and to libraries that are working to provide service to persons having difficulty using a library.
- Goal III:** Foster innovation and technical improvements in information services by funding leading-edge projects in libraries that meet and anticipate constantly changing needs for library services and information needs of Michigan's residents.

The \$4,893,478 in LSTA funds that Michigan received in 2002 funded both statewide and local projects. Projects focused on bringing technology and Internet resources to the state's libraries as well as supporting innovative demonstration projects in resource sharing, programs that assist children living in poverty, and literacy and related services.

MeL (Michigan eLibrary)

Mission: Michigan's virtual library will link all Michigan residents to the information they need, where they need it and in the format they desire.

The Michigan eLibrary – familiarly called “MeL” – is a user-friendly, 24-hour-accessible, core set of information resources available to Michigan residents everywhere in the state. Described as “a major anywhere, anytime information gateway to selected Internet resources, hundreds of full-text magazines and newspapers and over 10,000 electronic books,” the phrase “anywhere, anytime” took on new meaning this past year when Michigan residents were offered the option of accessing the MeL databases from home or work by simply entering a driver's license or state ID number.

Significant portions of MeL are funded with LSTA money. Specifically, LSTA funds are used for the statewide subscriptions to OCLC FirstSearch and Gale databases. The Library of Michigan's ultimate goal is to create a one-stop “portal” that will allow users to search any or all of MeL's components and retrieve materials regardless of where the information resides. The virtual library already includes many of the following:

MeL Internet – “Best of the Internet” subject sites selected by librarians.

MeL Electronic Magazines, eBooks and More – Commercial resources, such as the subscriptions to FirstSearch and Gale databases. Using Reed Act funds, the LearnATest library was added to MeL this past year. LearnATest is the leading source of test-preparation materials and interactive practice exams.

MeLCat – Books and other resources from Michigan libraries made available to Michigan residents. This portion of MeL is the next growth focus in the upcoming year.

MeL Digital Collection – Local Michigan resources digitized and made available on the Web through the *Making of Modern Michigan*, a statewide digitization project administered by Michigan State University and financed with federal funds.

While MeL has received noted support throughout the Michigan library community, its impact on Michigan residents is confirmed by the fact that MeL has received very positive attention from leading technology writers:

“MeL is such a pioneer in the online directory and information service that the more famous Yahoo! search engine used its site as a model in the early 90s. Here you'll find 1,600 popular business and health magazines, 10,000 nonfiction eBooks and a wide assortment of databases, almanacs, card catalogs and research material previously only available in person in libraries across the state.”

— M. Wendland, *Detroit Free Press*, June 2002, on choosing MeL as the favorite Michigan Web site in the education category

“Witness the future of libraries by visiting the newly updated portal established by the Library of Michigan: The Michigan eLibrary. ... It puts Michigan at the top of the heap for providing its citizens with an amazing information portal far superior to most commercial sites.... It makes you want to move to Michigan.”

— J. Dvorak, *PC Magazine*, September 2002

Quality Services Advisory Council (QSAC)

Using LSTA Funds, the Library of Michigan sponsors this exploratory project to provide quality guidelines for Michigan's public libraries. More than 100 measures have been endorsed, and they are divided into three levels of service: *essential*, *enhanced* and *excellent*. Some measures are considered CORE, or necessary for optimum service, while others are considered ELECTIVE measures. Quality measures can be used to educate staff, trustees, local authorities and state legislators. They can show communities what libraries have achieved with current funding, and what could be possible if that funding were increased. The measures can be used as part of strategic planning, as examples of where and how libraries can grow and improve, regardless of size or funding level.

Rural Libraries Conference

This conference takes place every other year and is partially funded through LSTA. This year's conference offers a schedule packed with informative sessions, dynamic keynote speakers and keen attention to making the success of small, rural libraries a reality. Providing smaller libraries with a targeted continuing-education opportunity, the Rural Libraries Conference is particularly important because many libraries cannot afford the majority of other workshops offered throughout the year. The subsidized cost makes this conference affordable to attend, and its concentrated time period make staff coverage "back home" more manageable than with the lengthier traditional conferences.

Michigan Authors and Illustrators Database

The Library of Michigan, the Michigan Center for the Book and the Michigan Association for Media in Education recently launched the Michigan Authors and Illustrators database. This collaborative online effort, available through MeL, offers information on authors and illustrators born in Michigan, who live in Michigan, or who have written books about or set in Michigan. Included are information on the author, a bibliography of works by and about the author, lists of awards, photos and book covers, personal statements and availability for presentations. Funded in part by LSTA, the database is updated continually. The Michigan Association for Media in Education (MAME) provides, researches and edits the database's content, and the Library of Michigan and the Michigan Center for the Book provide programming and technical administration of the database.

School Library Media Center Study

The Library of Michigan is funding a study of Michigan's school library media centers to determine whether the presence of a full-time, certified school library media specialist in a well-equipped and -funded media center has a direct correlation with student achievement on standardized tests. MEAP reading scores for fourth-, eighth- and eleventh-grade students will be analyzed along with expenditures on library media programs, staffing and the school media center collection.

District 1

Serving
Alcona
Alger
Alpena
Antrim
Arenac
Baraga
Charlevoix
Cheboygan
Chippewa
Crawford
Delta
Dickinson
Emmet
Gladwin
Gogebic
Houghton
Iosco
Iron
Keweenaw
Luce
Mackinac
Marquette
Menominee
Montmorency
Ogemaw
Ontonagon
Oscoda
Otsego
Presque Isle and
Schoolcraft
counties
and a
portion of
Bay
County.

LSTA Grant Awards for 2002

Mancelona Township Library, Mancelona Technology and Networking	\$12,466.00
Upper Peninsula Region of Library Cooperation, Inc., Marquette Collaboration and Partnership	\$79,900.00
Mid-Peninsula Library Cooperative, Kingsford Library Services to the Underserved	\$46,547.00

Success Stories - 2001 LSTA Projects

Northland Library Cooperative

Often the only programs that garner attention are the far-reaching, visionary ones that utilize the latest in technology and feature all the bells and whistles. Sometimes, however, it's evident that even the simplest of changes can achieve the greatest impact. The Northland Library Cooperative demonstrated this concept perfectly in four Northland public libraries and one school library when their outdated circulation systems were replaced with one effective and continuously enhanced automated system.

These libraries worked together to plan for, review and select their circulation system. By pooling their time and resources, the library directors learned they could get greater value for their money. The collaborative effort spilled over into many facets of these libraries' relationships, as all came to be involved in building projects, from fund-raising to construction. On the patron side, the impact of the circulation system's automation has been extraordinary. They appreciate the flexibility, and they can renew items, place holds and make interlibrary loan requests from home. Patrons love the convenience.

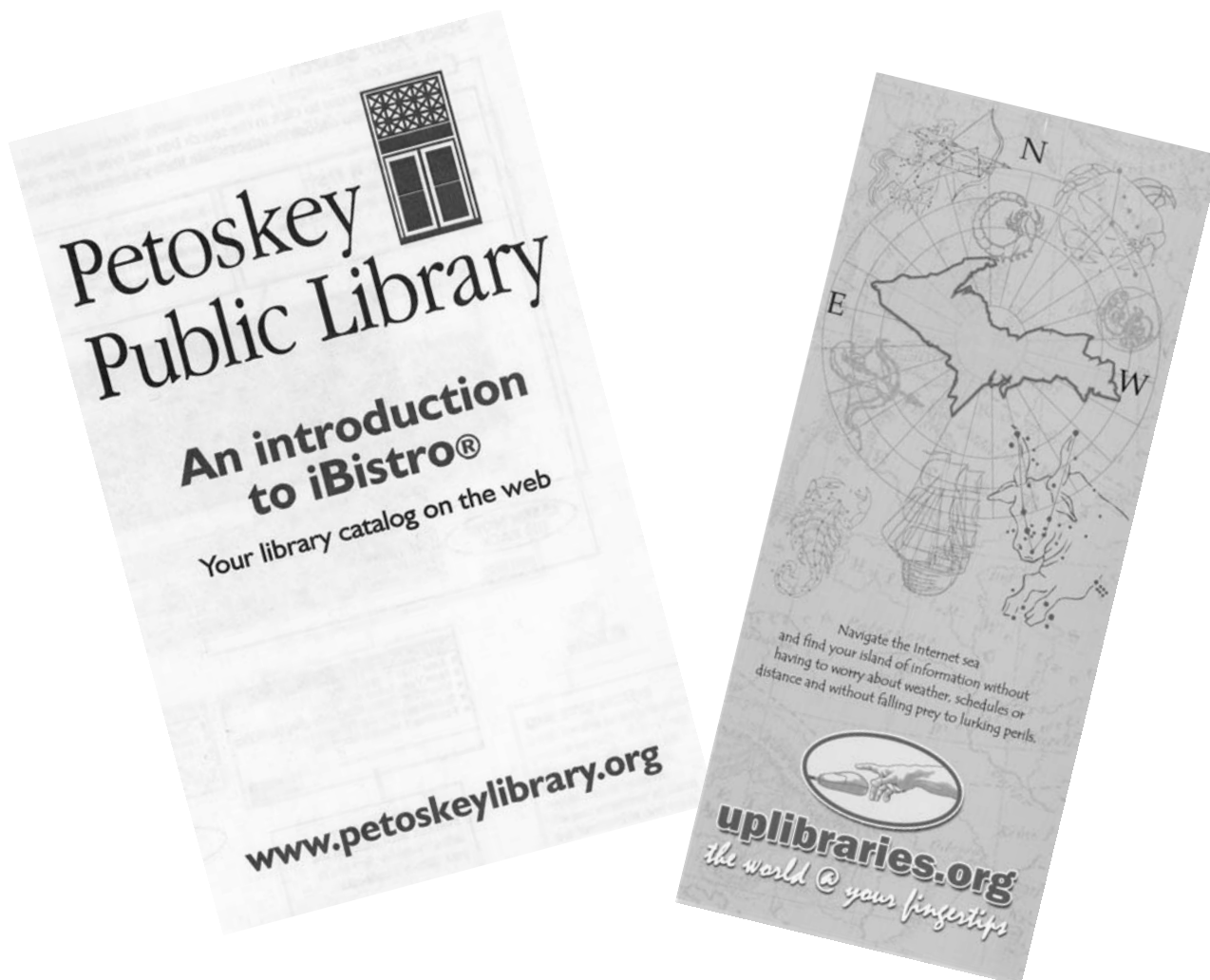
Said subgrant administrator Bryon Sitler, "This grant-funded project has brought the library to the forefront, in newspaper releases, civic involvement and patron satisfaction. This positive project can only increase citizen awareness ... which will be a boon toward fund-raising activities."

Upper Peninsula Region of Library Cooperation, Inc.

The UPRLC had a noble goal in mind for its LSTA funding: to increase equity of information access by providing special assistance to areas of the state where services are inadequate (underserved rural and urban communities), and to libraries that are working to provide service to persons having difficulty using the library. This LSTA project has served more than 3,300 people who now use UPRLC's remote patron authentication for off-site access to the cooperative's Web catalog, MeL, and other subscription on-line databases. This "24/7 library concept," according to subgrant administrator Shawn Andry, "made access simpler and more efficient for patrons, and verified the virtual patron's increased use of resources."

Another key objective of this project was to connect patrons with new and existing on-line resources that they might not even know existed. By adding tags to a wealth of new information including consumer health pamphlets and netLibrary e-books, the real benefit of the project has clearly been to substantially increase patrons' awareness of resources. According to one user, "The library and on-line services have expanded our view of the world from a small town."

Finally, the UPRLC's integration of the Michigan eLibrary's resources into its new remote patron authentication process only widened the scope of materials available to its patrons. Said one staff member, "The on-line databases and remote access save us a lot of money. MeL makes information available in a rural community that we would never be able to afford. ... MeL is noncompetitive and equitable."



Serving
Benzie
Lake
Manistee
Mason
Muskegon
Newaygo
Oceana
Ottawa and
Wexford
counties
and portions
of Allegan
and Kent
counties.

LSTA Grant Awards for 2002

Hart Area Public Library, Hart
Technology and Networking

\$17,000.00

Success Stories - 2001 LSTA Projects

Hesperia Public Library

Targeting young readers and pre-readers was the goal for Hesperia Public Library as it used LSTA funds to purchase a variety of books, audiobooks and CD-ROMs designed to meet the variety of children's needs. Funding for this program made it possible for the library to include a "separate leveled" book collection and other materials that would support beginning readers.

The Hesperia Public Library has developed an area aimed at attracting and comforting young readers who may feel overwhelmed by the difficulty of selecting books appropriate for their age and reading comprehension level. While the initial aim of the project was to serve young readers, library staff was pleasantly surprised to see adults benefiting as well. According to subgrant administrator Elizabeth Nordin, "Parents and staff were very excited about being able to find age-appropriate books ... to have so many books to select from. This project has helped us provide for the beginning reader in a very special way."

While this project initially served 425 students directly, the collection will be maintained for the long term and is available through interlibrary loan. Teachers and children will use these books and subsequent additions for many years to come.

Martin Junior/Senior High School Library

Subgrant administrator Lori Hudon said that by “updating the antiquated paper/pencil system to an automated catalog/circulation system,” her main project objective was to “improve the information gathering skills of the students and staff” alike. In addition to streamlining the circulation process, Hudon also found that with more accurate records of the collection, staff is able to provide materials for patrons who might have otherwise left the library empty-handed.

“I really don’t know how I ever lived without this automation program,” she said. The students apparently agree. Hudon said she saw the number of items checked out begin to rise, and students browsing the automated card catalog when they had never browsed in the old wooden card catalog.

“I witnessed how user-friendly the automated card catalog was. I witnessed the students saying ‘Cool!’ when in past years they might have thought the library ‘uncool,’” Hudon said. “I witnessed satisfaction!”



Kids enjoy some of the new materials at Hesperia Public Library.

Serving
Barry
and Ionia
counties
and a portion
of Kent
County.

LSTA Grant Awards for 2002

Kent District Library, Comstock
Collaboration and Partnership

\$14,629.00

Success Stories - 2001 LSTA Projects

Kent District Library for the Blind and Physically Handicapped

Physically disabled patrons are an important audience for many libraries. Perhaps understanding the joy and freedom of reading like no other group can, this audience was the target for the Kent District Library for the Blind and Physically Handicapped LSTA-funded project.

Said subgrant administrator Laura Weld, "The goal of the Kent District LBPH program is to provide outstanding service to the approximately 1,400 active users ... by providing them with recorded books, assistance in selection and access to DVS videos through mail or walk-in service. We also endeavor to reach potential users through various publicity and outreach efforts."

That outreach has been supported in a number of ways:

- Visits to meet staff at the Association for the Blind and Visually Impaired and other similar organizations;
- Presentations to many audiences including the Wyoming Rotary Club, KDL branch staff meetings, and senior health expos; and
- Presentations to the Montcalm County Board of Commissioners, Ionia County Controller, Grand Rapids Public Library and other agencies to explain the service and, more importantly, request shared funding.

Weld said many LBPH patrons have expressed their appreciation and satisfaction with the updated materials and services. In fact, several of them have voluntarily accompanied the LBPH coordinator to visits with governmental agencies to describe the value of these services and what they mean to quality of life.

“One father noted that his son, unable to read in a normal manner, has used the service all through school,” Weld said. “He is now completing his Ph.D in psychology and hopes to aid other children with learning problems.” Weld said that although these services clearly serve physically challenged patrons most directly, she is encouraging KDL staff to “think outside the box” about other uses for the available technologies.



Kent District LBPH Coordinator Laura Weld at the Rogers Plaza Health Expo



Libraries serving people

Serving
Clare
Grand Traverse
Gratiot
Isabella
Kalkaska
Leelanau
Mecosta
Midland
Missaukee
Montcalm
Osceola
and
Roscommon
counties
and portions
of Saginaw
and Shiawassee
counties.

LSTA Grant Awards for 2002

Wheatland Township Library, Remus
Library Services to the Underserved

\$10,185.00

Success Stories - 2001 LSTA Projects

Hemlock High School Libraries

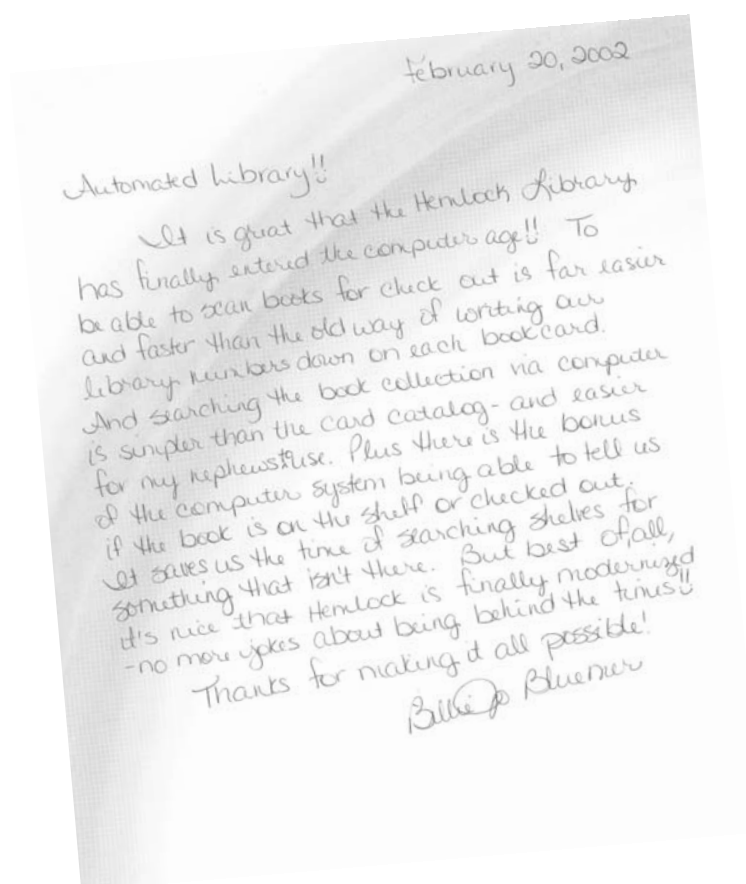
Here's another grantee that put its LSTA funds toward the enhancement and accessibility of information, using the latest technology to automate its five libraries' catalogs and provide interlibrary loan. The project had eight main objectives:

1. Prepare libraries for automation;
2. Purchase and install servers capable of running automation program and connecting all libraries;
3. Install network drops at each school library site;
4. Install computer workstations at each of the five sites' circulation desks;
5. Purchase and install Follett automation system at each site.
Many community volunteers helped on this front, installing bar codes on all books;
6. Train library staff on the automation system;
7. Promote and publicize the library automation project; and
8. Evaluate project regularly.

Library staff says the project has had a very positive impact on patrons and the community. Students are able to access significantly more materials, they are more aware of the libraries available to them, and they are able to choose from a more diversified collection and are therefore not forced to restrict their searches to those topics that can be found in the school library alone.

Students also appreciate the fact that the public library and school libraries are using the same automated system. Subgrant administrator Clifford Crossett said one librarian overheard a young elementary-school student call his parents to the computer to show them how to find materials. "What can I help you find?" he asked. "This is how you do it!"

Crossett said the Hemlock libraries are being noticed as never before. "Technology has allowed us to improve service, provide a much wider range of resources and collaborate with others," he said. "The importance of our libraries, long known to our staff, has now been recognized by the community, our school board and our students. Strong libraries are a key component of strong schools and strong communities. We thank the Library of Michigan for making Hemlock's libraries stronger."



Student Karen Ludlow makes shelf list cards for Hemlock High School Library.



A student's letter to the library, enthusiastically endorsing its LSTA-funded project.

District 5

Serving
Genesee
and Tuscola
counties and
portions of Bay
and Saginaw
counties.

LSTA Grant Awards for 2002

Flint Public Library, Flint Technology and Networking	\$31,750.00
Flint Public Library, Flint Library Services to the Underserved	\$33,124.00
Midwestern Michigan Library Cooperative, Flint Technology and Networking	\$28,488.00
Public Libraries of Saginaw, Saginaw Collaboration and Partnership	\$18,750.00
White Pine Library Cooperative, Saginaw Technology and Networking	\$71,272.00

Success Stories - 2001 LSTA Projects

Public Libraries of Saginaw

This LSTA project grew out of recognition of the special needs of the area's urban children in poverty, who are served by the two collaborating organizations on this project: the City of Saginaw School District and the Public Libraries of Saginaw. The project's original goal was to encourage and motivate the development of reading and information literacy skills in children grades K-2. The project's objectives included developing a specialized training program for library staff, the purchase of resource materials and the preparation of specialized programs and resources geared toward children and their families.

One key method of achieving these goals was through a series of workshops including:

1. What's New in Children's Books;
2. Reach Out to Readers;
3. Cultural Diversity Through the Art of Storytelling; and
4. Storytelling for Literacy.

Additionally, school district library aides and Public Libraries of Saginaw children's staff members made more than 120 special presentations, reaching over 2,700 children in the Saginaw area.

Library media coordinator Brenda Palmateer credits the grant project with giving the school library aides confidence that they could do a good job and boosting their morale. "Because of the specialized training we received on techniques to foster the development of reading and information literacy," she said, "library aides now feel that they are full partners in the school district's "Birth through 12" reading initiative."

BOOKS TO READ ALOUD

Baby Loves Hugs and Kisses by Michael Lawrence

My Very First Mother Goose by Iona Opie

Count Down to Clean Up! by Nancy Wallace

Flush the Potty! by Ken Wilson-Max

Lots of Grandparents by Shelley Rotner

Peek-a-Moal by Marie Torres Cimarusti

A Child's Book of Prayers illustrated by Michael Hague

Big and Little by Margaret Miller

Home by Pierre Pratt

How Big is a Pig? by Clare Beaton

Kipper's A to Z by Mick Inkpen

My Car by Byron Barton

Toddler Time by Francesca Simon

WHY READ ALOUD?

- It's fun and enjoyable for you and your child... it creates a special bond.
- Children learn to read as they listen and look at the books.

HOW TO READ ALOUD?

- Share books that you like.
- Turn off the television, radio or stereo.
- Try using different voices in your story.
- Change the pace of your reading... slow or fast.
- Let your child have fun with the book.
- Encourage your child to point out pictures, ask questions or repeat words.



WHERE TO START?

- Start at the library. Your public library has it all! Books... Audiotapes... Videos... Story times... Computers... and more.
- Playgroups and other exciting activities are available for you and your family.
- Please visit the library often; it's a fun place to be.



Butman-Fish Library • 1716 Hancock • 799-9160
Claytor Library • 1410 N. 12th • 753-5591
Hoyt Library • 505 Jones • 755-0904
Wickes Library • 1713 Hess • 752-3821
Zavel Library • 3100 N. Center • 799-2771

Funded with a Library Services and Technology Act (LSTA) grant from the Institute of Museum and Library Services, administered by the Library of Michigan.

2/02

LIBRARY SERVICES TO STUDENTS EXPANDED

A new plan for expanded class visit schedules and school programs makes certain key educational programs available to all schools in the library's service area. In the spring, all area first graders will be invited to "First Grade Reading Celebrations," exciting programs that celebrate their learning to read. Older children get to participate in African Heritage assemblies, book talks or multicultural programs. Bringing library programs to the schools is the first step in working with organizations throughout the community in programs to improve children's literacy. Throughout the school year, hundreds of classes visit the library to learn about library services and special resources.



LIBRARY USAGE

Materials Loaned
551,413

Questions Answered
207,512

Online Material Access
710,770

Computer Assistance
38,465

Microcomputer Use
102,322

Library Program
Attendance
25,827

Summer Reading Programs

Children's Program
Sign-up 4,771
Participated 3,069
Finish (read 10 hours) 2,924

Teen Program
Sign-up 581
Participated 341
Finish (read 20 hours) 281

District 6

Serving
Berrien
Cass
Kalamazoo
St. Joseph and
Van Buren
counties
and portions
of Allegan
and Calhoun
counties.

LSTA Grant Awards for 2002

Kalamazoo Public Library, Kalamazoo
Library Services to the Underserved

\$13,663.00

Success Stories - 2001 LSTA Projects

Glen Oaks Community College

Tackling a challenge faced by many smaller libraries, Glen Oaks Community College sought to increase equity of information access to areas where library service is inadequate: underserved rural communities. To that end, Glen Oaks defined its objectives as:

1. To install a 25-station library learning research laboratory in the Glen Oaks Community College library;
2. To inform area residents of the new computer resource training opportunities;
3. To train at least 150 community members to use AccessMichigan, the Michigan eLibrary and other authoritative Internet sites;
4. To train 250 college students in the use of these electronic resources; and
5. To make the learning laboratory available to Woodlands Library Cooperative to train library staff from public and school libraries in St. Joseph County.

Proudly, Glen Oaks Library Director Betsy Sue Morgan said that the objectives were met in very solid fashion. Aided by strong publicity efforts, the library was able to attract and satisfy a larger number of residents than it had initially hoped. The target benchmark was to train 150 community members with a 75-percent approval rating on evaluation. Glen Oaks actually trained 317 residents, receiving 100-percent approval ratings vastly exceeding expectations.

Impact on the community has been impressive, and library staff sees incredible examples daily. One workshop participant was a widow, faced with finding employment after 30 years as a homemaker. Lacking the self-confidence to enroll in a college course but knowing she needed to learn new skills to make herself more employable, she said she forced herself to sign up for the library's "Computer Basics for Beginners" workshop after finding out it was free and after assurances that the environment would be supportive. After a positive experience in the workshop, the woman applied to college, ready to start a new chapter in her life.

We're Here to Help You!

The public librarians in St. Joseph County are the instructors for the computer lab classes. They know what you need!

- Small classes - limited to 12 people
- Personal attention
- No charge
- Not for credit



Three Rivers resident Roger Wiedenbeck uses a computer in the new computer lab at Glen Oaks Community College.

Computer and Internet instruction... and it's free!

Glen Oaks Community College is reaching out to adults in the surrounding communities to offer computer and Internet instruction. Learn how to send an e-mail, find out about search engines, URL's and browsers and more. No experience is necessary. There is no charge, but you should register now to reserve your spot.

For more information or help in registering for a class, please contact your local public library:

Burr Oak Township Library
220 South Second Street
Burr Oak, MI. 49030-0309
Phone: (616) 489-2906

Colon Township Library
128 South Blackstone Avenue
Colon, MI. 49040-0009
Phone: (616) 432-3958

Constantine Township Library
165 Canaris Street
Constantine, MI. 49043-1015
Phone: (616) 435-7957

Mendon Township Library
314 West Main Street
Mendon, MI. 49072-0038
Phone: (616) 496-4865

Nottawa Township Library
112 South Clark Street
Centerville, MI. 49032-0398
Phone: (616) 467-6289

Sturgis Public Library
255 North Street
Sturgis, MI. 49091-1433
Phone: (616) 659-7224

Three Rivers Public Library
920 West Michigan Avenue
Three Rivers, MI. 49093-2137
Phone: (616) 273-8666

White Pigeon Township Library
105 North Kalamazoo Street
White Pigeon, MI. 49099-0578
Phone: (616) 483-9923

Branch District Library system sees marked increase in patronage in 2002

Number of library visits improves 31 percent over 2001 figures

COLDWATER — The Branch District Library system saw a dramatic increase in patronage during 2002, an annual review has shown.

According to numbers submitted by the library, the number of visits increased 31 percent, from 124,212 in 2001 to 163,119 in 2002. Over the same period, circulation increased by almost 12 percent, internet usage by 41 percent and number of books, videos and audio tapes by 1.6 percent.

The book, video and audio tape budgets increase by 50 percent from \$50,000 in

2001 to \$74,000 in 2002, with the branch book budgets doubling.

Among other findings of the review:

■ Hours at the libraries were adjusted for increased patron convenience. Evening hours were added at some branches, and one adjusted hours to it could be open three hours on Saturdays. The Algonsee Township board approved and paid for the Saturday hours at its branch.

■ Each branch library received substantial additions to its audio tape collection.

■ Children's programs

increased substantially in number of activities and story hours presented and number of people attending. A total of 187 programs were presented in 2002 with more than 3,000 people attending at the six libraries in the system.

■ A bat conservation program made for a successful conclusion to the summer reading program at four of the branches, drawing both adults and children.

■ Internet usage grew dramatically as the library system has more than 50 terminals now available for public Internet use.

Libraries Serving People

Serving
Branch
Eaton
Hillsdale
Jackson and
Lenawee
counties and
portions of
Calhoun and
Washtenaw
counties.

Success Stories - 2001 LSTA Projects

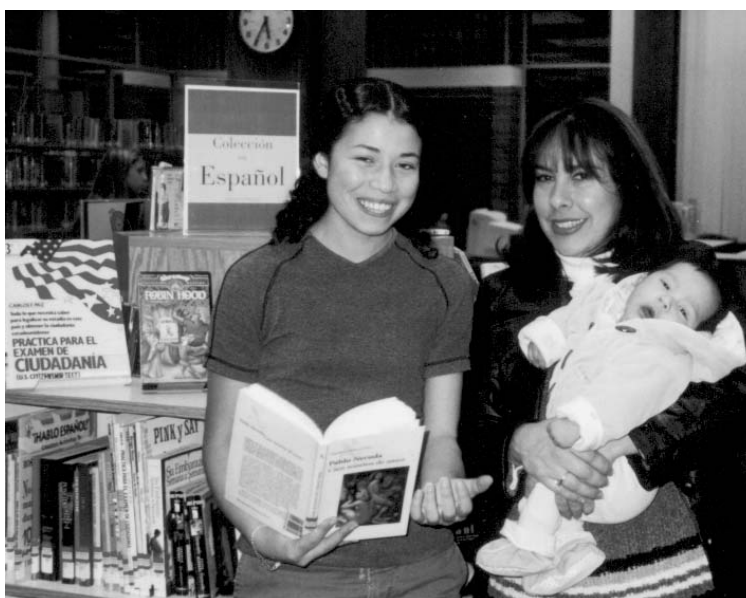
Willard Public Library

Staff members in this library chose to use LSTA funds to serve patrons who were having difficulty using the library due to an inability to read or use the materials currently contained in its collection because of economic disadvantage or language barriers. Said Richard Hulse, Willard Public Library director, "We wanted to attract those non-users into our building and then be able to provide them with quality materials that would enhance their literacy and keep them coming back."

In order to do that, Willard sent several staff members to a basic conversational Spanish class and met with specialists in the schools about literacy needs of the local Hispanic community. By establishing relationships with the publishers of two local Spanish-language newspapers and meeting with shopkeepers and community leaders to make them aware of library service, the library was able to further its efforts even more. In addition, many more Spanish-language materials were purchased, to bolster the existing collection. Finally, nearly 3,000 books were purchased for giveaways to children at area Kids Cafe sites and on after-school bookmobile special visits.

Willard's publicity efforts paid off. Several workshops, brochures and other promotional items kept the program at the forefront of local media coverage, in turn reaching the audience the library most wanted to target.

Dan Salerno, Kids Cafe coordinator for the Food Bank of South Central Michigan - a program partner - said he knows the program is really making an impact. "I know the kids have really enjoyed this activity, and that's an understatement. I've seen the kids ... go bonkers when the books are available to them. They just cannot believe that they get to actually take home the books and keep them!"



North Adams-Jerome Public Schools Libraries

This project's goal was to compile and present the card catalogs of five different libraries at North Adams-Jerome Elementary, North Adams-Jerome High School, Davis Middle School, Hillsdale High School and Mitchell Public Library, on the Internet for easier and wider access. While the project may seem small in scope compared to some, it's an excellent example of a little money going a long way, with far-reaching benefits. Students are able to locate and obtain information far faster than ever before possible, and the interaction among all libraries has been a boon to all involved.

Subgrant administrator Pat Charlton said, "North Adams-Jerome would not have been able to automate without the grant. ... This grant was a lifesaver. 'Thank you' does not adequately express how grateful North Adams-Jerome is on the part of the librarian, students and staff ... (this grant) has helped improve the access of information for patrons."



A family visits the Willard Public Library.

District 8

Serving
Clinton
Ingham and
Livingston
counties
and portions
of Oakland and
Shiawassee
counties.

LSTA Grant Awards for 2002

Brighton District Library, Brighton Collaboration and Partnership	\$32,550.00
Michigan Association for Media in Education (MAME), Lansing Collaboration and Partnership	\$10,000.00
Michigan State University Libraries, East Lansing Technology and Networking	\$650,000.00

Success Stories - 2001 LSTA Projects

Howell Carnegie District Library

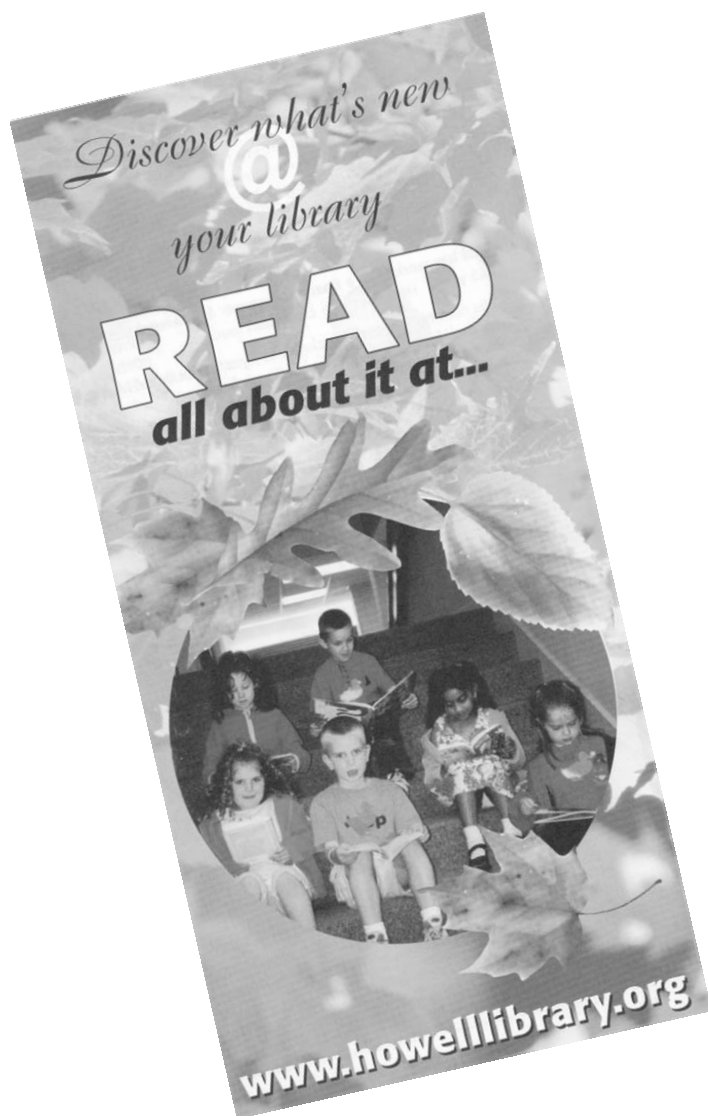
School-age children comprise 28 percent of the population in Livingston County, the highest percentage of any county in southeastern Michigan. Combined with the county's higher than average divorce rate and an increasing number of stepfamilies, the area presented a unique challenge to library staff. "How can we support parents in their job of parenting?" By providing parent job-readiness materials, information and training and increasing the awareness of already available resources, staff members at Howell Carnegie were off to a great start.

The six public libraries in the county purchased parenting materials in various formats (books, magazines, audio books, books on CD and videos). Three of the children's librarians attended "Becoming a Love and Logic Parent" facilitator training presented by the Love and Logic Institute. Eleven "Love and Logic" parent sessions were presented, as well as 24 other seminars on related topics. Workshop topics ranged from "Healthy Snacks for Kids" and "Infant Massage" to "Dyslexia: Basic Facts and Fallacies" and "The ParentWise Institute."

District 8

According to project director Holly Ward Lamb, the project's strengths were its wonderful collaboration, excellent and thorough promotion to target audiences, and high-quality programming. The project encompassed a holistic approach to providing parenting support, rather than a single program or a "collection only" or "promotion only" approach.

Impact has been evident. Said one parent workshop attendee: "I have totally changed the way I am disciplining my children. Things are much more harmonious in our home. I check out different parenting materials each time I come in. The classes and the materials help put it all together as a wonderful learning experience. Isn't that what libraries are for?"



Serving
a portion of
Oakland
County.

LSTA Grant Awards for 2002

Oakland County Library, Pontiac Library Services to the Underserved	\$50,705.00
Waterford Township Public Library, Waterford Collaboration and Partnership	\$24,396.00

Success Stories - 2001 LSTA Projects

Lapeer County Library (formerly in District 9)

The Lapeer County Library launched “Bringing People and Services Together,” a project to make community-based information accessible to the public via an electronic community network at www.lapeer.org. One of the project’s main goals, according to subgrant administrator Phyllis Clark, was “to increase community awareness of the broad spectrum of useful local information available through Lapeer County Information Depot (LCID) through publicity and training.”

To that end, the library publicized this valuable information resource with promotional items like bookmarks, notepads, pencils and banners featuring the Web address; placements advertising the site distributed to numerous area restaurants; a series of newspapers ads and cable television spots; educational presentations and exhibits at a variety of service clubs and conferences; and open houses at 12 public and school libraries. A digital training module was also created to help organizations publish, update and retrieve community-based information using the LCID toolkit.

As a result of the project, interest in and awareness of LCID grew, with calls to the library about the site increasing about tenfold and 17 new sites being added. A reference librarian at one of the library branches estimates that over half of the people she talks to about the site are familiar with it, while very few knew anything about it prior to the publicity. Collaboration with various organizations also has developed.

According to Clark, “The library and its staff are viewed as progressive and ‘useful’ to know by community leaders evidenced by the more frequent inclusion in community initiatives where technology is involved. Most recently the library was invited to the table, without asking, to partner in the broadband initiative of the governor, ‘Link Michigan,’ so it will be working with the economic development, chambers, schools and municipalities in a multi-county project to develop the most effective method of linking those communities.”

District 9

COMMUNITY CALENDAR

- Interactive
- County-wide listings
- Events and Meetings
- Post Your Group Events

WIN FABULOUS PRIZES!
Compete in our interactive Online Scavenger Hunt

You can win pencils, rulers, bookmarks, document clips screen cleaners, note pads, bumper stickers

Go to www.lapeer.org
TAKE THE QUIZ AT HOME OR AT YOUR LIBRARY...

FIND HOMEPAGES FOR:

- Schools
- Libraries
- Local Governments
- Churches
- Service Clubs
- Public Safety Organization
- Health Organizations
- Labor Organization
- Business Organizations

SCHOOL CLOSINGS
Up to the minute listings at your finger tips of ALL Lapeer County School closing notices

Fast and easy access to your e-mail E-Mail Quick Check Button

LOOKING FOR VOLUNTEER OPPORTUNITIES? NEED VOLUNTEERS?

CHECK THE INTERACTIVE VOLUNTEER BOARD

JOIN THE LAPEER COUNTY TECHNOLOGY COALITION

- \$10 (Basic Membership)
- \$55 (Supports a Day of Costs)
- \$385 (Supports a Week of Costs)
- \$1,650 (Supports a Month of Costs)
- Other (Any amount helps)

Send your contribution to
Lapeer County Library
201 Village West Drive
Lapeer MI 48446
(earmark LCID in memo field)

Lapeer County Information Depot
www.lapeer.org

Bringing People and Services Together
Lapeer County, Michigan USA

DOES YOUR ORGANIZATION WANT TO JOIN 'LCID'? CONTACT US!
WE CAN LINK YOUR EXISTING WEBSITE OR HELP YOU BUILD ONE.

E-MAIL WEBMASTER@MAIL.LAPEER.ORG
OR CALL PHYLLIS CLARK, DIRECTOR, LAPEER COUNTY LIBRARY
(810) 664-9521

This project is funded with a Library Services and Technology Act grant from the Institute of Museum and Library Services administered by the Library of Michigan.

THIS TICKET GOOD FOR ONE FREE ADMISSION

Any time of night or day
365 days a year
24 hours a day
7 days a week

<http://www.lapeer.org>

WE MAKE MOUSE CALLS!

NEED TRAINING? Lapeer County Library offers Internet training sessions on a regular basis. These are open to the public. Please check with your local branch for details.

DOES YOUR ORGANIZATION NEED WEBSITE TRAINING?
Come to a "How to Build a Website" session sponsored by Lapeer County Technology Coalition. Call Phyllis Clark, Director of Lapeer County Library (810) 664-9521

Lapeer County Information Depot

www.lapeer.org

Bringing People and Services Together
LAPEER COUNTY, MICHIGAN, USA



Quick Facts About Lapeer Technology Coalition	Quick Links to LCID Special Features
<ul style="list-style-type: none"> About LCID's name What Lapeer County Technology Coalition does About LCID funding Why LCID is a good thing When and where we meet How your organization can learn more What others can learn 	<ul style="list-style-type: none"> LCID in a Nutshell ... Short tour LCID with you in mind ... One hour training for general audience LCID with your organization in mind ... One hour training Road Shows ... Public (ppt) (html) 15 min Organizations (ppt) (html) 30 min Scavenger Hunt Community Calendar Print version of this page (pdf)
Contact Information	Membership Information
<ul style="list-style-type: none"> Telephone -- (810) 664-9521 Mail -- 201 Village West Drive, Lapeer MI 48446 Phyllis Clark, LCID chair E-Mail pclark@gfn.org Pat Gormley, Webmaster E-Mail webmaster@mail.lapeer.org 	<ul style="list-style-type: none"> Membership benefits List of Partners Online membership application Donation form (doc)

ABOUT OUR NAME - LAPEER COUNTY INFORMATION DEPOT (LCID)

Lapeer County used to be crisscrossed with railroad tracks connecting its cities, villages and bergs. Many of these depots remain as buildings but, no longer maintain their function. No more do they serve the role as gathering spots where residents could catch the local news and make connections to the "outside" world.

That world is gone.....
Lapeer County Information Depot is providing a new "track" throughout the county. It is reinventing the "railroad" and is creating a "cyber-rail" that is available to ride free of charge. The locomotive is an Internet server. It is housed in the Internet Training Center of the Lapeer County Library. Its engineers are webmasters from Lapeer County Technology Coalition. The train's crew is Lapeer County Technology Coalition volunteers. Its cargo is provided by local government units, libraries, nonprofit and service organizations throughout the county. And its passengers are you! We are available 24 hours a day, 7 days a week for "all-a-board" access.

The Lapeer County Information Depot is an adjunct of the Community Support Council of Lapeer County, Michigan.

WHAT LAPEER COUNTY TECHNOLOGY COALITION DOES:

The Coalition's mission is to support coordination of technology developments within the county. Lapeer County Information Depot is a visible manifestation of this mission. Based on the organization areas of representation in the Lapeer Community Support Council, Lapeer County Information Depot actively seeks and encourages participation by entities throughout the county. We recognize that these entities have unique and valuable information that is often times difficult for the public to access. We are working with them to identify and provide types of information most needed by the public.

The Lapeer County Technology Coalition has four main goals:

- Facilitate content development and maintenance of Lapeer County Information Depot
- Provide interactively for partner groups and users, on-line meetings for constituency support, community boards for groups and organizations
- Provide self-sustaining public training in use of Lapeer County Information Depot
- Develop a marketing and promotion strategy for community penetration

Serving
Huron
Lapeer
Sanilac and
St. Clair
counties
and a portion
of Macomb
County.

Success Stories - 2001 LSTA Projects

St. Clair County, Special Technologies Alternative Resources (STAR) LBPH

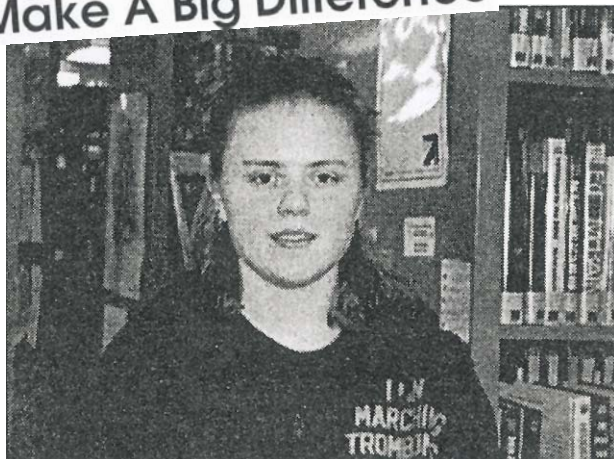
The Special Technologies Alternative Resources (STAR) Library for the Blind and Physically Handicapped, part of the St. Clair County Library system, worked to support one of LSTA's program goals, increasing equity of information access, by increasing awareness of its services to those who have difficulty using a library. STAR accomplished this through several successful outreach and promotional efforts.

"What an incredible year of outreach and promotion for us and our patrons!" said subgrant administrator Mary Jo Koch. "We learned so much from this grant year, especially in the areas of what promotional items worked for us and how people are hearing about us."

STAR, which serves 275,385 people in four counties in Michigan's Thumb, developed an informative brochure, used for branch library displays, tours and outreach presentations and distributed to area hospitals. The library purchased a variety of promotional items such as bookmark magnifiers, letter openers, pill boxes and zipper pulls - which patrons helped to select - and distributed them to new patrons and at three senior fairs in the underserved, rural counties the library serves. STAR also surveyed new patrons, asking them how they heard about the service.



Star Library Volunteers Make A Big Difference



STAR also worked collaboratively with branch library staff to better acquaint them with the service, to provide sensitivity training and to plan programs at the branches like the disability awareness workshop, which teaches children what it is like to live with a disability. STAR staff members also continue to seek training, with all staff completing a beginner's sign language program and customer service training.

According to Koch, the project has also been "a wonderful learning experience both for STAR personnel and the library system-wide." She adds, "Our new brochure is at every branch location and all staff are aware of how to use it to explain our services."

Koch said, "The impact of the project on our patrons has been tremendous.... We will continue to provide targeted outreach using the promotional items that we know work!" The library heard much positive feedback about the new promotional items and, as Koch reports, "Our circulation increased 28 percent FY 2000-2001, and we anticipate that we will enjoy an even greater increase directly resulting from this marketing grant."



District 11

Serving
portions of
Oakland and
Wayne
counties.

LSTA Grant Awards for 2002

Novi Public Library, Novi
Library Services to the Underserved

\$23,495.00

Success Stories - 2001 LSTA Projects

Wayne County Library

The River Rouge Branch of Wayne County Library, addressing the difficulties older adults face in using the library, launched a project to help patrons by providing adaptive technology, library materials, enrichment programs and outreach services for seniors.

The library purchased adaptive technology that makes computer, Internet and print materials accessible for patrons with vision impairments. It also expanded its collection to meet the informational and recreational needs of older adults, adding materials in a variety of formats on topics including genealogy, travel and health. The library's large-print collection has increased by 85 percent, and its book on tape and CD collection has increased by 30 percent.



The project also included enrichment programs for older adults, including presentations on health, safety, travel and the Internet, held at the library and a local senior center. More than 125 older adults have received Internet training. The library also began providing outreach services to older adults, including conducting bimonthly stops at the local senior center with a traveling collection of library materials and providing home delivery and pickup of library materials to the homebound or disabled.

“The major impact of this project was the greatly improved library service to older adults and the great increase of older adults who use the library,” said subgrant administrator Maria McCarville-Ogg. “The grant provided additional materials, technology and programs for older adults that fostered a desire to improve their skills and encouraged them to continue their lifelong love of reading and learning. Many older adults are more aware of all the resources available for them at the River Rouge Public Library.”

The library will continue the project activities and increase the amount spent on large print and audio materials, according to McCarville-Ogg. “We will continue to provide excellent services to older adults as well as all patrons of the River Rouge Public Library,” she said.



Oakwood HouseCalls Program

Presents.....

Advance Directives:

My Choice – My Voice program developed by
Oakwood Healthcare System

Do your loved ones know what your health care
wishes are in the event you can't speak for yourself?
Come and learn about advance directives.

When: Friday June 14, 2002

12:00 Noon

Where: River Rouge Public Library
221 Burke Street
River Rouge, MI 48218



LSTA Grant Awards for 2002

Southfield Public Library, Southfield
Technology and Networking

\$37,023.00

Success Stories - 2001 LSTA Projects

Warren Public Library

Warren Public Library reached its LSTA project goal, increasing equity of information access for those patrons who have difficulty using a library, by providing and publicizing adaptive devices to help these patrons at the library's branches. To help those with a visual impairment or learning disability read, the library purchased and promoted a color video magnification device, reading machines that convert text to speech, software that converts information on a computer screen to speech on text, headphones and portable text-to-speech reading pens that can be checked out. These pens are particularly useful for people who are newly literate, are learning English as a second language or who have learning disabilities and need extra help on specific words or phrases.

The library held a grand opening for patrons and city officials to view the equipment and provided training to help patrons use the devices to their advantage.

"After promoting and publicizing these new adaptive devices, there was much interest by the seniors and those visually impaired," said Amy Henderson, director of Warren Public Library.

The project had an impact on library staff, who "were made aware of the high number of seniors who are visually impaired in our community," according to Henderson. "Being able to teach interested seniors how to operate this equipment was very gratifying. Many of these patrons have not been able to read for years due to their impairment."



NEWS RELEASE

Warren Public Library
5951 Beebe Street
Warren, Michigan 48092
(810) 264-8720

Wlodek Zaryczny
Director

Mark A. Steenberg
Mayor

FOR IMMEDIATE RELEASE:

FOR MORE INFORMATION CONTACT:
Spike Musselman
264-8720

April 12, 2001

The Warren Public Library has recently been awarded a \$15,760 needs-based Federal Library Services and Technology Act (LSTA) grant, administered by the Library of Michigan. The grant was awarded for the purchase of a variety of adaptive devices for people with low vision or learning disabilities.

The adaptive devices for people with low vision include a color video magnification device for in-house use at the Miller Branch Library. It will be similar to the adaptive device already available at Burnette Branch Library that magnifies up to 300 times. Miller and Burnette Branch Libraries will also each add an in-house "reading machine" with headphones that converts text to speech. Both branches will add computer screen reading software that converts information on a screen to speech.

In addition, the grant provides for the purchase of five portable text-to-speech pens for the two branches, which can be checked out like books. When these pen-like devices are drawn over printed words or phrases they convert the print to speech. These devices are particularly useful for people who are newly literate, are learning English as a second language or who have learning disabilities. Some extra help on specific words or phrases.

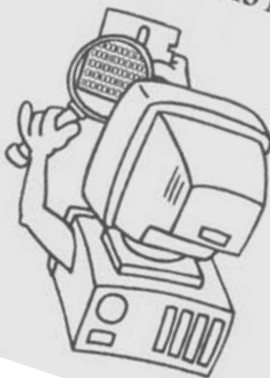
These devices will supplement the adaptive devices currently available at the Warren Public Library purchased from an earlier LSTA grant. People with vision impairment, learning disabilities or those who are working on their literacy skills will benefit from the help.

###

Everything you wanted
to read, but couldn't!

Now at the Burnette & Miller Branches
of the
Warren Public Library people with
low vision can enjoy
books, magazines and newspapers
with a tabletop color video
magnification system that magnifies
from 3 to 100 times!

Burnette Branch
22005 Van Dyke
&
NEW at Miller Branch
4700 E 13 Mile



Serving
a portion of
Wayne County.

LSTA Grant Awards for 2002

Detroit Public Library, Detroit
(Also serves districts 14 and 15)
Library Services to the Underserved

\$145,000.00

“What are Libraries Doing in Your Community?”

The Detroit Public Library (DPL), among the 10 largest public libraries in the nation, is the largest library system in Michigan. DPL's Main Library and its 24 neighborhood branches make it one of the most valuable and accessible public institutions in metropolitan Detroit. Any Michigan resident with valid identification can check out books from the Main Library.

The services DPL offers include: TIP, a free community information and referral service that helps people find answers to the problems of everyday living; Library on Wheels, which brings books and other reading materials to Detroit's seniors and homebound population; the Detroit Subregional Library for the Blind and Physically Handicapped; the Detroit Community AIDS Library (DCAL); and a Career and Employment Information Center, providing resources to help patrons make career decisions, strategize their job search and uncover job listings. Staff knowledgeable in career and employment issues are assigned full-time to the Career Center to assist job seekers in choosing resources from the Career Center's 2,500-plus career- and job-related books and identifying additional resources located throughout the library system.

DPL also features an Internet lab, funded by a grant awarded in 1996 by the Library of Michigan from Library Services and Construction Act funds. The grant provided for Internet training for area librarians and also encouraged public training for and access to the Internet. Through the Internet lab, the library is able to offer an array of computer training workshops on everything from basic computer skills to using the Internet to find health information or employment.



Main Library subject departments include art and literature; business and finance; history and travel; music and performing arts; philosophy, religion and education; sociology and economics; technology and science; a browsing library; and a children's library. DPL also offers several collections, including:

- the E. Azalia Hackley Collection of Negro Music, Dance and Drama;
- a map collection containing well over 150,000 sheet maps and thousands of thematic and national atlases, making it the second largest map collection in a public library in the U.S.;
- the Municipal Reference Library, which serves to assist city of Detroit and Wayne County employees with their work assignments;
- the National Automotive History Collection, the largest public automotive archive in the world; and
- the Burton Historical Collection, a large repository of historical and genealogical materials widely known and used by scholars and genealogists.

The Burton Historical Collection was recently named by *Family Tree* magazine as one of the top 10 libraries in the United States for genealogists.

DPL also offers many programs for adults and children, such as Author Day, an annual, ongoing reading incentive program to encourage recreational reading among young adults; Junior Great Books, which combines interpretive discussion and activities with outstanding literature to help all students learn to read for meaning and think critically; and Let's Talk About It!, an adult series that invites book lovers to listen as notable presenters bring popular literary selections to life and to share their thoughts and viewpoints with other participants.

Currently, the Detroit Public Library is administering an LSTA-funded project to make available a mobile wireless library to residents in areas of Detroit being underserved by current library services. The grant funds provide state-of-the-art access, materials and training for information technology to underserved customers and children in elementary and middle schools who have no library, learning or media resource centers and who are growing up without experiencing the library as part of the educational process.



LSTA Grant Awards for 2002

OWLS Region of Cooperation, Southgate
(Also serves districts 12, 13 and 15)
Technology and Networking

\$100,000.00

Success Stories - 2001 LSTA Projects

Oakland Washtenaw Wayne Livingston St. Clair Interlibrary Network

The Oakland Washtenaw Wayne Livingston St. Clair Interlibrary Network developed a project to share resources among libraries of all types in southeastern Michigan, building upon existing resource sharing practices. The project's goals included providing a quicker and more efficient way to share holdings and availability information, giving patrons the ability to initiate interlibrary loan requests on their own, ensuring that the requested materials reached patrons more quickly and developing a prototype resource sharing system as a model for a statewide project to link all of Michigan's library collections.

The project, called Michigan Library Exchange (MiLE), makes it easy to browse Michigan's largest library collection and request books online — anywhere, anytime. The service uses the Internet to connect more than 120 libraries and branches in southeast Michigan.

"A collaboration of this magnitude, involving three cooperatives, two regions of cooperation and a large regional automation consortium, is unprecedented in Michigan," said grant administrator Eileen Palmer.

Previously, libraries had used a traditional interlibrary loan system, which is staff-intensive and subject to delays. This new model allows the library patron to identify and directly request the books he or she wants. Participating libraries use software to allow their local automation systems to interact with each other by placing the request, alerting the owning library to send the book and, if the patron wishes, alerting the patron via e-mail when the book has arrived.

"MiLE has clearly had an impact on our patrons," said grant administrator Eileen Palmer. "Library patrons from 83 libraries have already benefited from this project."

Comments from patrons surveyed about MiLE include the following:

"A+ idea!"

"Very good service and a great source for additional information."

"Don't change anything. It is great."

"At this juncture all I could do is extend my deep gratitude to the entire network that makes it possible."

"MiLE is a great idea! I can't think of any better use of tax dollars than funding this worthy endeavor. I plan to use it often and encourage others to do the same. Thank you for making more library materials more accessible to more patrons."

MiLE has also had a positive impact on library staff. One staff member commented, "Thought you might want to know that IT'S WORKING, IT'S WORKING!"

The project built on existing partnerships and relationships and focused on common service goals. More than 75 library staff participated in project teams, and several cooperatives contributed to the cost of the project.

All MiLE participants have agreed to continue to fund this project in 2003. "We have approved a budget and are working on how we want to manage the project and open it up to include more libraries," said Palmer.

To: _____
Library Code

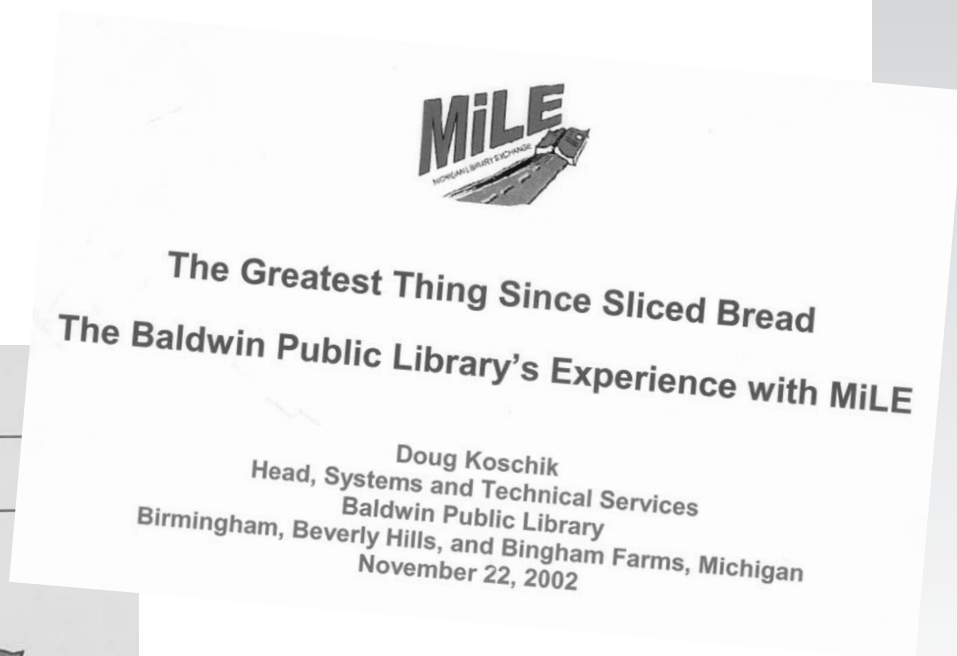
Delivery #

MiLE
MICHIGAN LIBRARY EXCHANGE

This material was obtained for you through an electronic network that connects your library to the **Michigan Library Exchange**.

Return this item to:

_____ Library



Serving
Monroe County
and a portion of
Washtenaw
and Wayne
counties.

Success Stories - 2001 LSTA Projects

Washtenaw County Library for the Blind and Physically Disabled

To efficiently operate the Washtenaw County Library for the Blind and Physically Disabled (LBPD) and to continue offering quality service to its customers, funds from this project were used to partially fund a full-time staff support position.

LSTA funds allowed LBPD to greet customers, provide reader advisory services and perform a variety of activities that support daily library services and provide continuity of service, including instructing patrons in the use of special equipment.

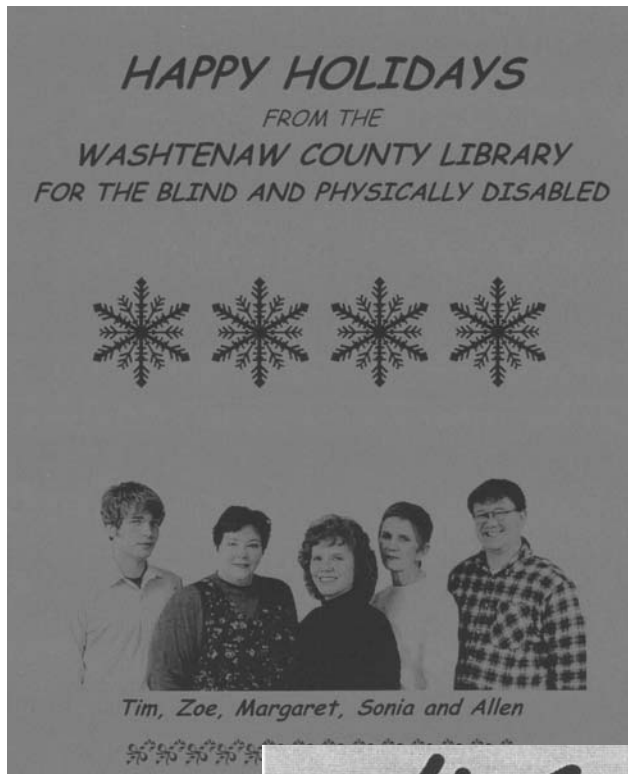
“Without this position, the Library would not have been able to provide basic service to registered consumers and FY 2002 programs and initiatives would have been limited,” said subgrant administrator Mary Udoji.

An estimated 8,336 individuals in Washtenaw, Jackson and Livingston counties cannot read standard print due to a physical disability. During the reporting period, Washtenaw County LBPD provided large-print books, recorded books, descriptive videos and other specialized services to 1,251 individuals and individuals in 33 institutions, with a total of over 41,500 items circulated.

A major initiative made possible with the help of this project was “Visions 2002: What’s New in Technology and Services for the Blind and Visually Impaired,” a vendor fair held at Washtenaw Community College. The program was a huge success and drew over 1,500 attendees from all over Michigan and from Ohio, Indiana and Canada.

“In addition to bringing information about products and services directly to consumers, Visions 2002 brought together organizations and agencies in Washtenaw County who work with and for people with disabilities,” said Udoji. The library worked with many organizations to plan the event, and ongoing collaborations continue with organizations such as the Ann Arbor District Library, Ann Arbor Host Lions Club, Ann Arbor Transportation Authority, Michigan Commission for the Blind and University of Michigan School of Information.

The library also provided programs such as a book lovers club, adaptive technology training, a holiday party and movie, and two pottery workshops specifically designed for LBPD consumers. The library’s Web site was also redesigned to make information easily accessible.



VISIONS 2002

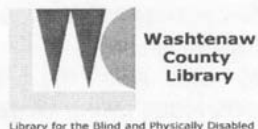
What's New in Technology and Services for the Blind and Visually Impaired

Wednesday, April 17, 2002
10:00 am – 6:00 pm
Morris Lawrence Building
Washtenaw Community College

You're Invited to
VISIONS 2002

Sighted Assistants Available
Free Refreshments and Entertainment
Door Prizes

Washtenaw County Library
for the Blind and Physically Disabled
734-971-6059



Library for the Blind and Physically Disabled



Michigan Commission for the Blind

**WASHTENAW COUNTY LIBRARY FOR THE
BLIND AND PHYSICALLY DISABLED**
4135 Washtenaw Avenue
P.O. Box 8645
Ann Arbor, MI 48107-8645
(734) 971-6059
lbpd@co.washtenaw.mi.us

**FREE MATTER
FOR THE BLIND
AND HANDICAPPED**

Summary of LSTA Subgrants Awarded in Fiscal Year 2002

Collaboration and Partnership

Upper Peninsula Region of Library Cooperation, Inc.	\$79,900.00
Kent District Library	\$14,629.00
Public Libraries of Saginaw	\$18,750.00
Brighton District Library	\$32,550.00
Michigan Association for Media in Education (MAME)	\$10,000.00
Waterford Township Public Library	\$24,396.00
Funding Area Total	\$180,225.00

Library Services to the Underserved

Mid-Peninsula Library Cooperative	\$46,547.00
Wheatland Township Library	\$10,185.00
Kalamazoo Public Library	\$13,663.00
Flint Public Library	\$33,124.00
Oakland County Library	\$50,705.00
Novi Public Library	\$23,495.00
Detroit Public Library	\$145,000.00
Funding Area Total	\$322,719.00

Technology and Networking

Mancelona Township Library	\$12,466.00
Hart Area Public Library	\$17,000.00
White Pine Library Cooperative	\$71,272.00
Michigan State University Libraries	\$650,000.00
Flint Public Library	\$31,750.00
Mideastern Michigan Library Cooperative	\$28,488.00
Southfield Public Library	\$37,023.00
OWLS Region of Cooperation	\$100,000.00
Funding Area Total	\$947,999.00

<i>Subgrant Total</i>	\$1,450,943.00
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**Library of
Michigan**

Department of History,
Arts and Libraries

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